



from Provider Communications

PROVIDER BULLETIN
#10-2022

TO: Participating providers that provide covered services to AmeriHealth Pennsylvania members

FROM: Daniel Brown
Director, Provider Reimbursement

DATE: June 1, 2022

SUBJECT: Telemedicine reimbursement change

AmeriHealth HMO, Inc. (AmeriHealth Pennsylvania) has updated its reimbursement rate for telemedicine services effective for dates of service on or after June 1, 2022.

When the physical health services listed in [Claim Payment Policy #00.10.41j: Telemedicine Services](#) are performed through telemedicine by an AmeriHealth Pennsylvania participating professional provider, reimbursement for the physical health service will be at 85 percent of the provider allowance, subject to the specific terms and conditions of the participation agreement.

The reimbursement change does not apply to telemedicine for AmeriHealth New Jersey members or behavioral health services.

We view telemedicine as a complement to, not a replacement for, in-office services. It is not designed for all care. We hope that you will continue to work with your patients on treatment plans, using telemedicine when it is appropriate. We strive to develop policies that get patients the right care at the right time and place.

To learn more about the policy, including the eligible services, communication modes, capitation, and billing codes, please read [Claim Payment Policy #00.10.41j: Telemedicine Services](#).

If you have additional questions about this bulletin, please contact us at ahtelemedicine@amerihealth.com.

1901 Market Street | Philadelphia, PA 19103 | website: amerihealth.com

Please remember to add AmeriHealth to your address book to continue receiving our communications in your mailbox.

You have received this email because you are a contracted provider with AmeriHealth. If you received this in error or do not wish to receive future email from AmeriHealth, please [contact us](#).

We respect your privacy and will not make your email address available to third parties. Read our [privacy policy](#) for more information.

AmeriHealth HMO, Inc.

© 2022 AmeriHealth. All rights reserved.

